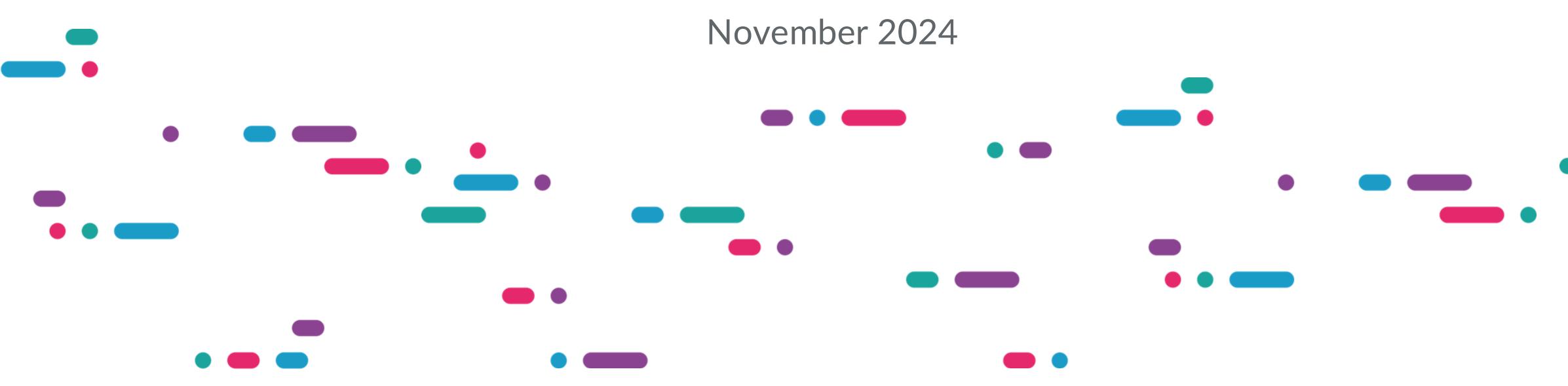


Overview and latest results







Agenda

growens.io



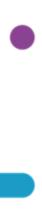




Chapter 1 What's up

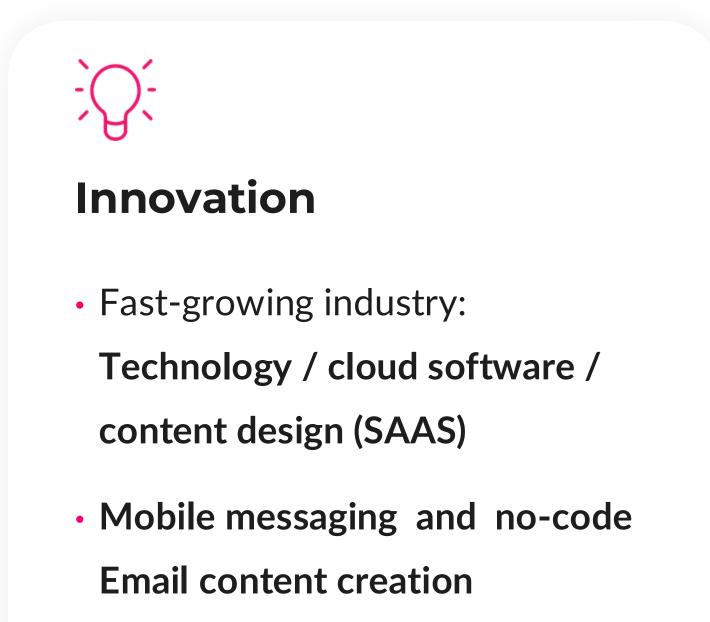


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Growens at a Glance





Growth

- Revenues 3y CAGR
 - +35% Beefree
 - +14% Agile Telecom
- 7 acquisitions since 2015
- 2 divestments (€78m)



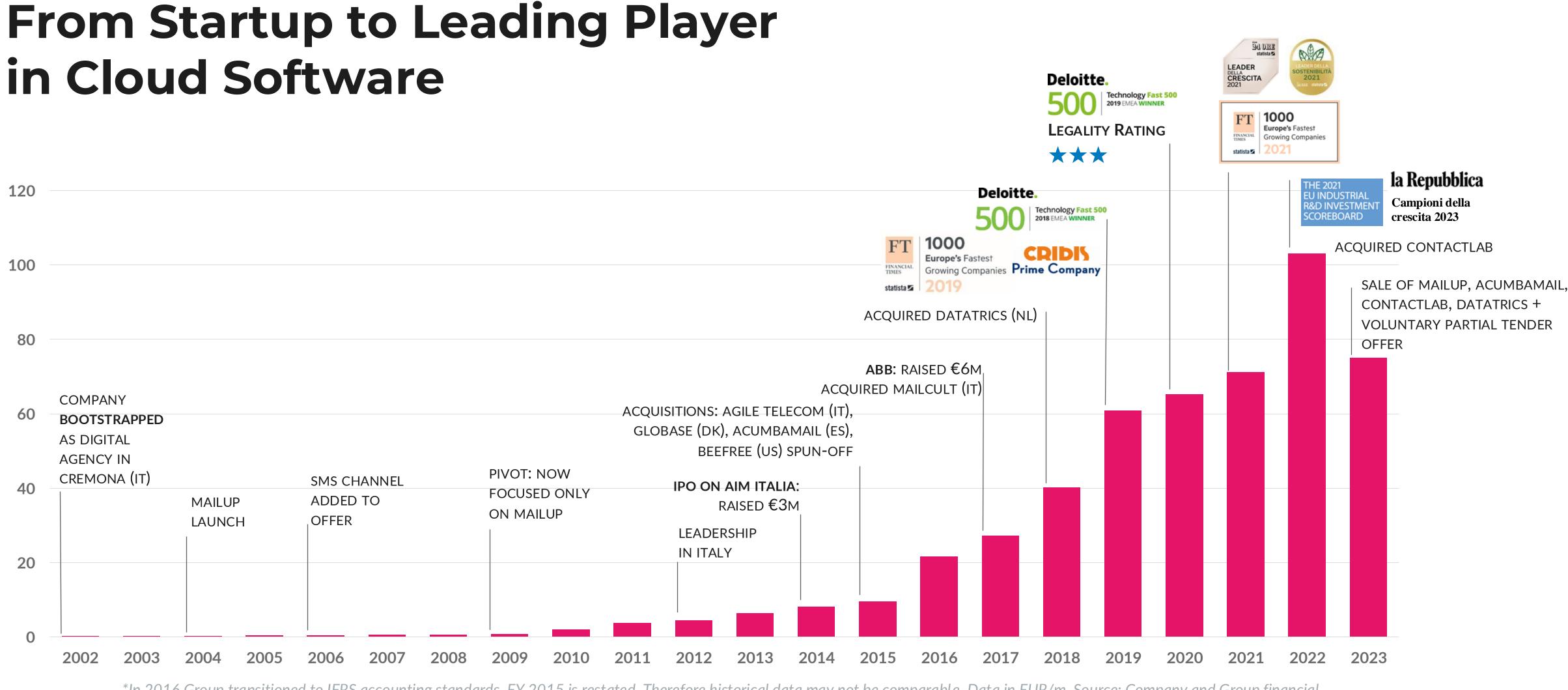
Global Expansion

- International revenues from 10% to 80% since IPO
- Serving ca. 10,000 clients (+1mln free users) in **115+ countries**
- 160 employees in 2 continents

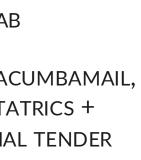




in Cloud Software

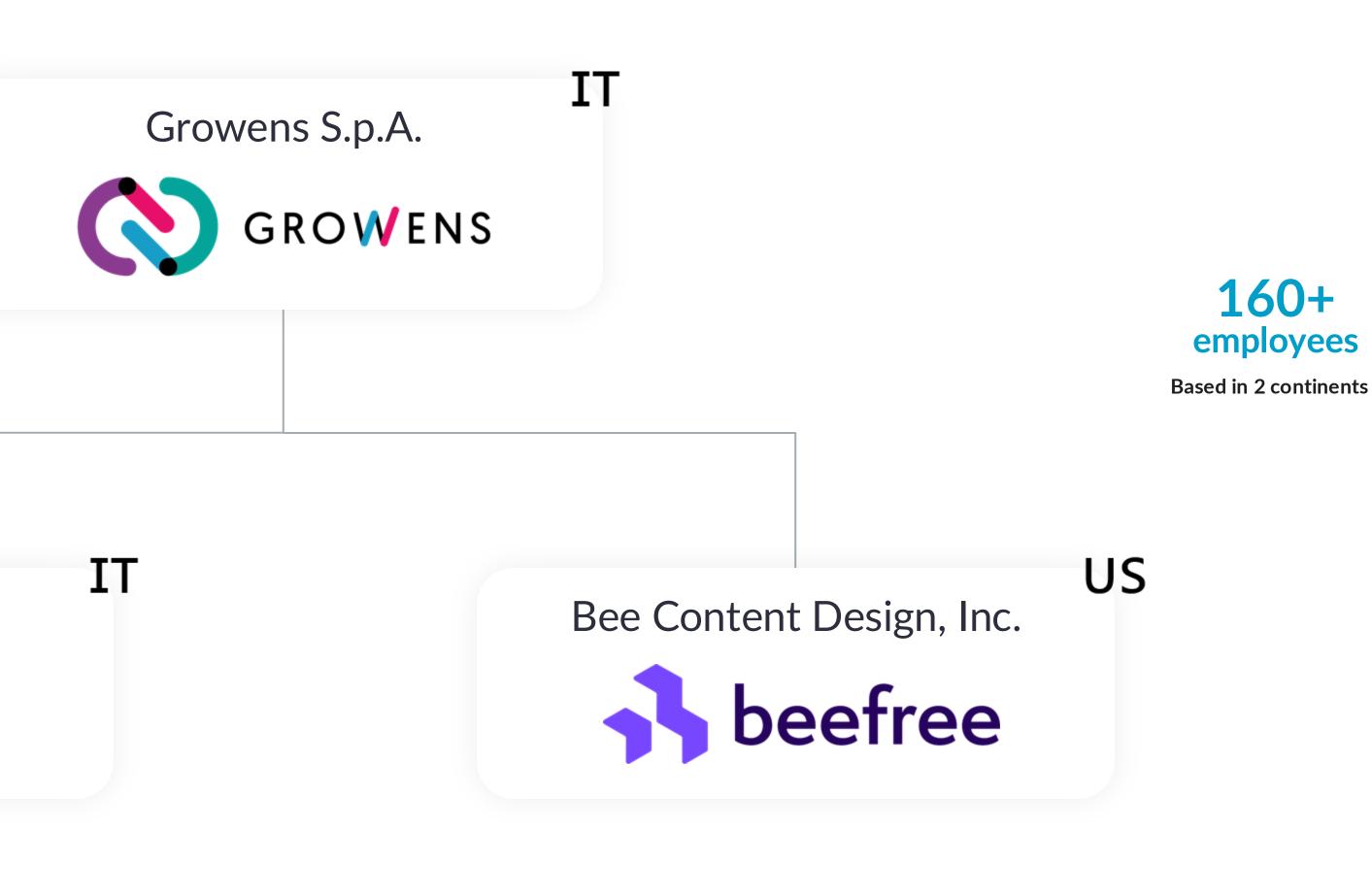


*In 2016 Group transitioned to IFRS accounting standards. FY 2015 is restated. Therefore historical data may not be comparable. Data in EUR/m. Source: Company and Group financial statements





Current Perimeter – FY 2023



Agile Telecom S.p.A.



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Chapter 1 What's Up

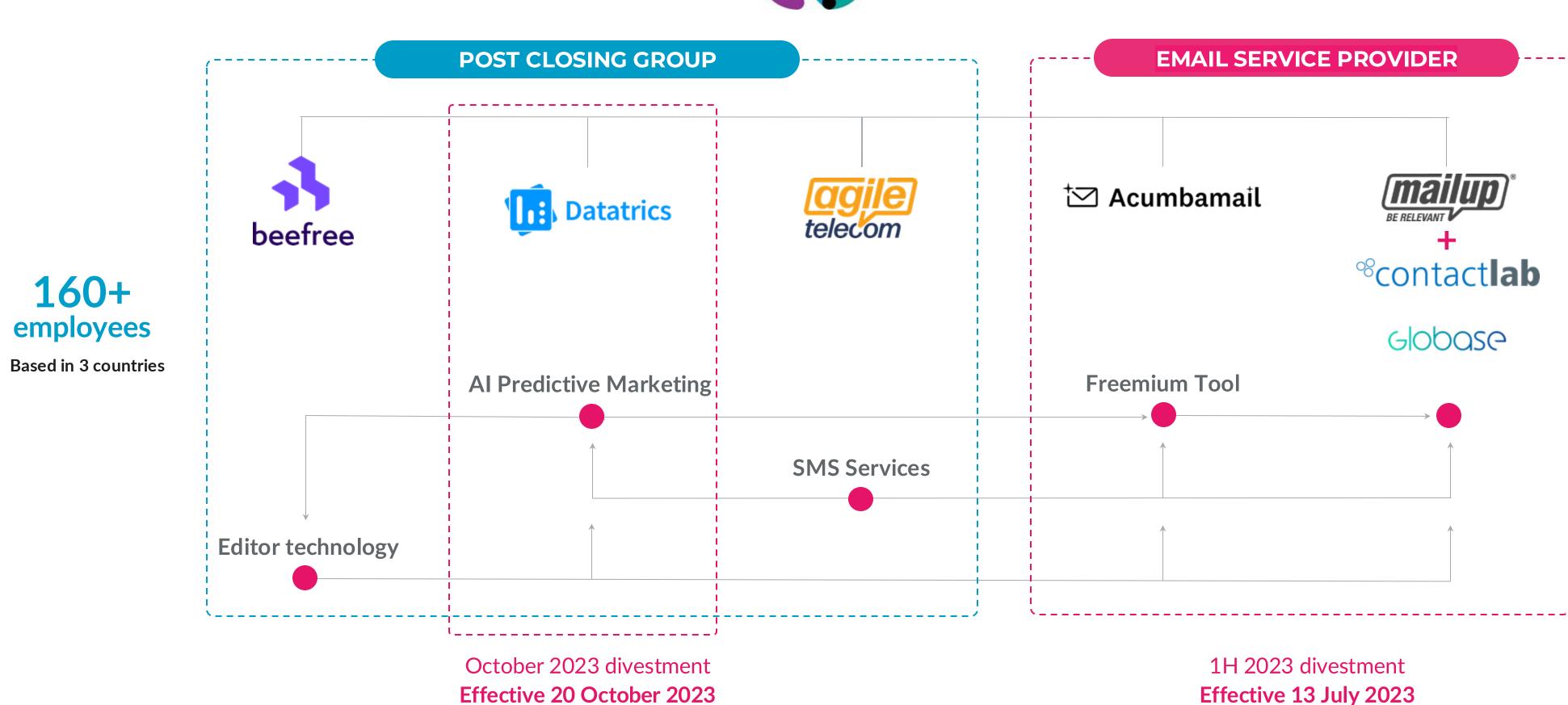
160+







Transitional Perimeter – 2023 M&A





GROWENS

ca. 250 employees **BU& staff**

+ transitional contracts (admin, MI-CR facilities)

Effective 13 July 2023





2023 ESP Sale - Deal Overview



Strategic Rationale

- Derisking of Group position in mature business
- Consistent cash-in
- Focus on development of Beefree
- Provide return to stakeholders
- Fundamental change of business under EGM Regulations for Companies



Deal Consideration

- Sale of
 - Growens)
 - 100% of Contactlab S.p.A.
 - 100% of Acumbamail S.L. •
 - 100% of MailUp Nordics/Globase •
- Euro 76.7 million total gross consideration

Chapter 1 What's Up

• MailUp business (carve-out from



Key Milestones 2023

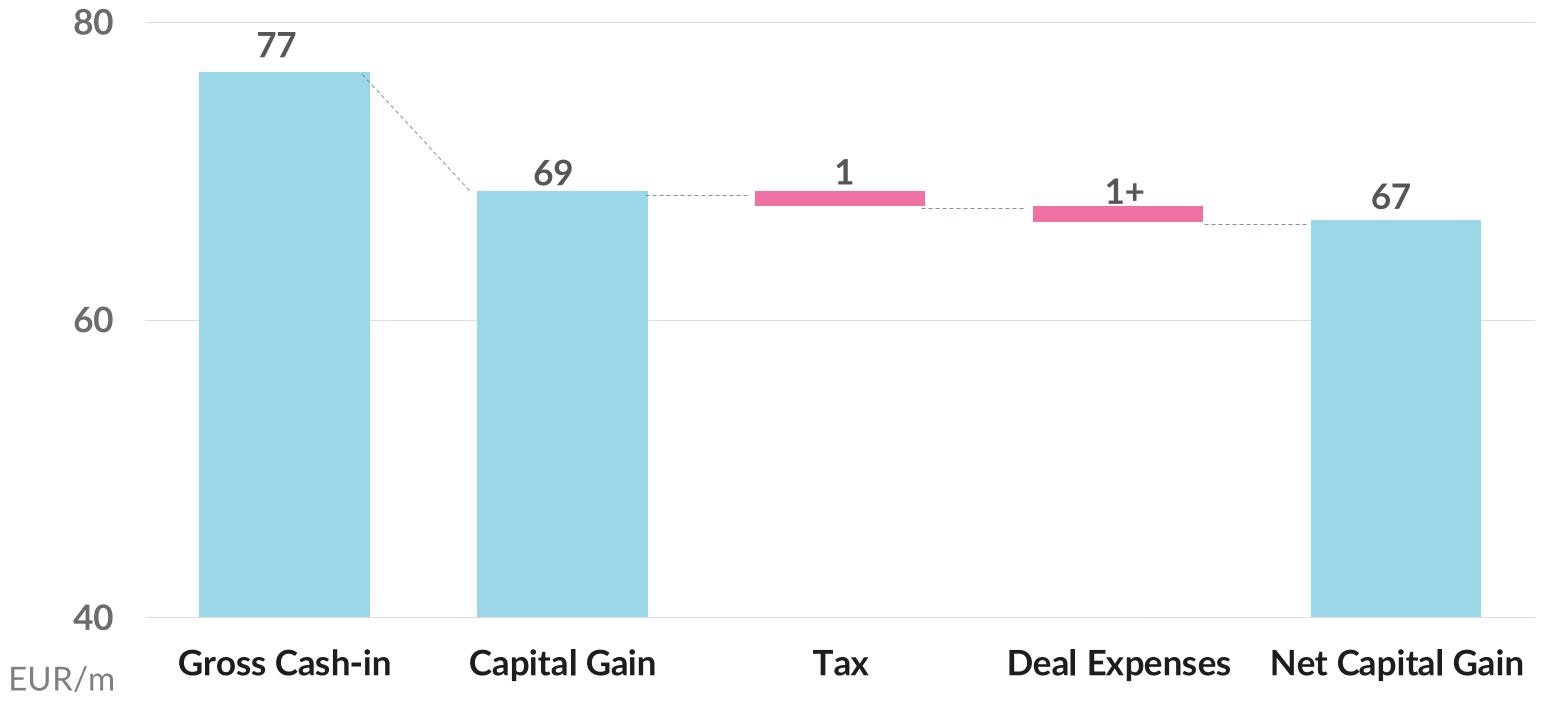
- February 2 Signing
- GSM • March 9
- June 30 Contribution of MailUp business into Contactlab
- Closing • July 13
- Withdrawal right • July 13-28

exercise period (0 requests)





2023 ESP Sale - Transaction Economics



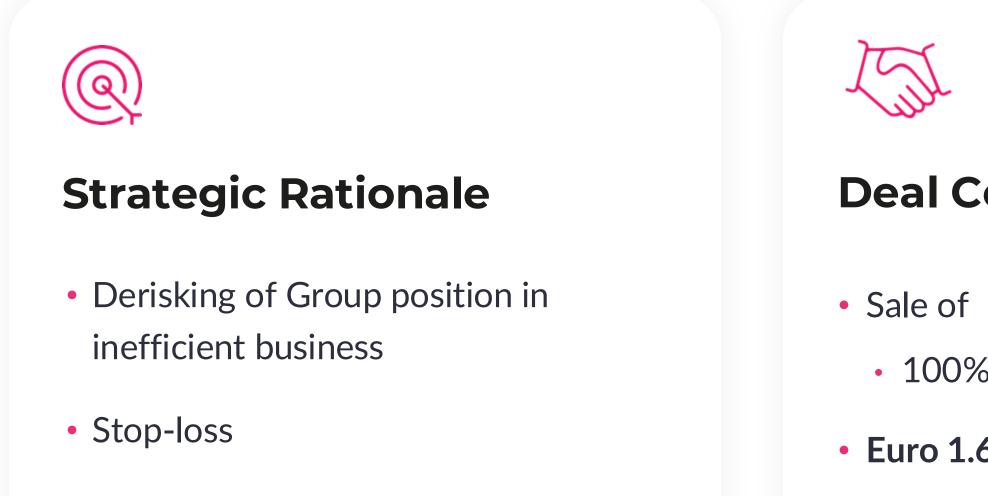
Chapter 1 What's Up







2023 Datatrics Sale - Deal Overview



• Focus on development of Beefree

Chapter 1 What's Up

Deal Consideration

• 100% of Datatrics BV

(in cash)

• Euro 1.6 million total consideration



Key Milestones 2023

- October 6 Signing
- October 20 Closing





2024 RGE Acquisition - Deal Overview



Strategic Rationale

- Increase Beefree's audience and the number of customers
- Close the gap between finding inspiration and creating valuable content from it



Deal Consideration

- Acquisition of RGE's assets
- USD 6.6 million total consideration
 - up to 600k in cash
 - up to 6M earn-out, o/w up to 3M
 - in Growens shares

Chapter 1 What's Up



Key Milestones 2024

• April 15 Signing and Closing





Value Creation / Voluntary Partial Tender Offer

Offer Details

- Launched on a maximum 2.6m ordinary shares, or 17.2% of the share capital
- Offer price €6,80 per share
- +15,7% premium price over the 3-month average @ announcement
- Unanimously resolved upon by GSM and BoD on 18 September, 2023
- Approved by Consob 8 November, 2023
- Acceptance period 13 November, 2023- 6 December, 2023
- Payment Date 13 December, 2023
- Ca. 5m Shares tendered to the Offer
- Final Division Rate ca. 53%

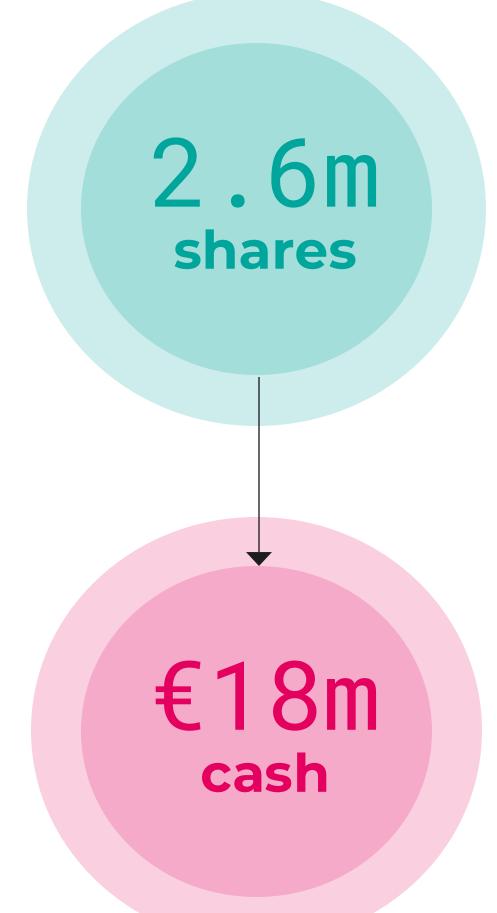
Offer Rationale

- Sensible investment for part of the ESP sale proceeds
- Important liquidity event for investors at a record high price
- Most efficient way to distribute value to shareholders before 2023 year end
- Acquisition of an asset which can be used in the future for incentives, M&A and other

growens.io

The Offer is promoted exclusively in Italy, as the shares of Growens are traded solely on Euronext Growth Milan, a multilateral trading system organized and managed by Borsa Italiana S.p.A. The Offer has not been and will not be promoted or disseminated in the United States, Canada, Japan, Australia, or any other country where the promotion of the Offer and participation in it would not be in compliance with the financial markets laws and regulations or other local laws and regulations or would otherwise not be permitted without prior registration, approval, or deposit with the respective regulatory authorities.

Chapter 1 What's Up







Value Creation / Growens First Dividend

Dividend Details

- **37.5% payout** on the consolidated net income for 2023
- 28.2% dividend yield at proposal current prices (17 March, 2024)
- Approved by the GSM on 18 April, 2024

Payment Scheme

First tranche

0.79 EUR per share derived from the distribution of extraordinary profits

- payment date May 8, 2024
- ex-dividend date May 6, 2024
- record date May 7, 2024

Second tranche

0.79 EUR per share derived from the distribution of extraordinary profits

Chapter 1 What's Up

payment date September 4, 2024

ex-dividend date September 2, 2024

record date September 3, 2024

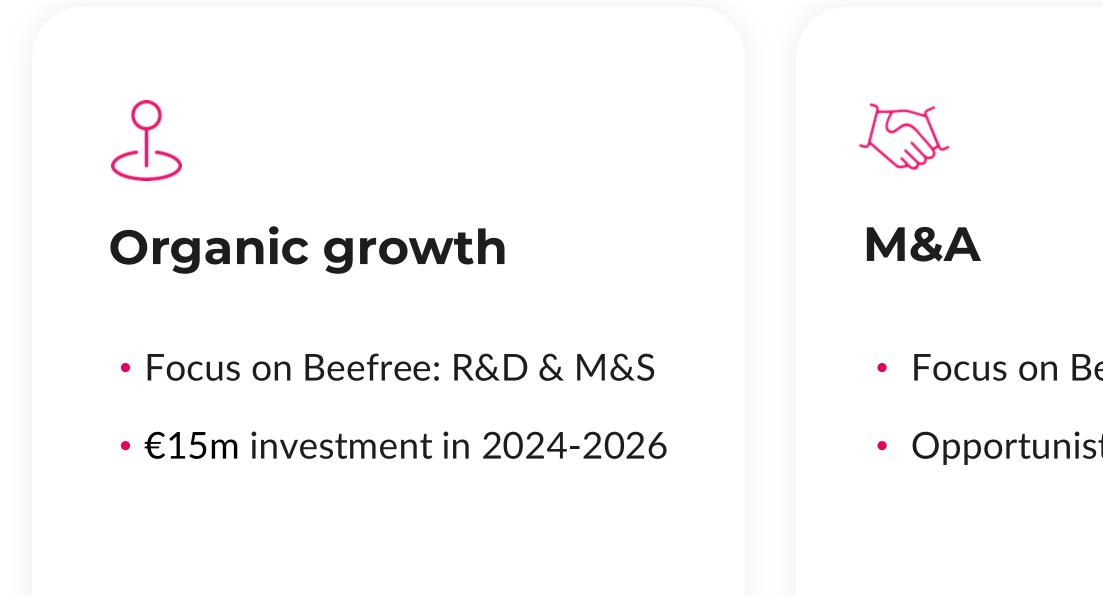
€1.58 per share

€20m cash





2023 – 2026 Growth Drivers



Chapter 1 What's Up

• Focus on Beefree / add-ons

• Opportunistic divestments



Mid/long term financial growth

- Rule of 40*: Sales growth% + EBITDA margin% > 40%
- Return for stakeholders

* With regard to Beefree's three- year plan





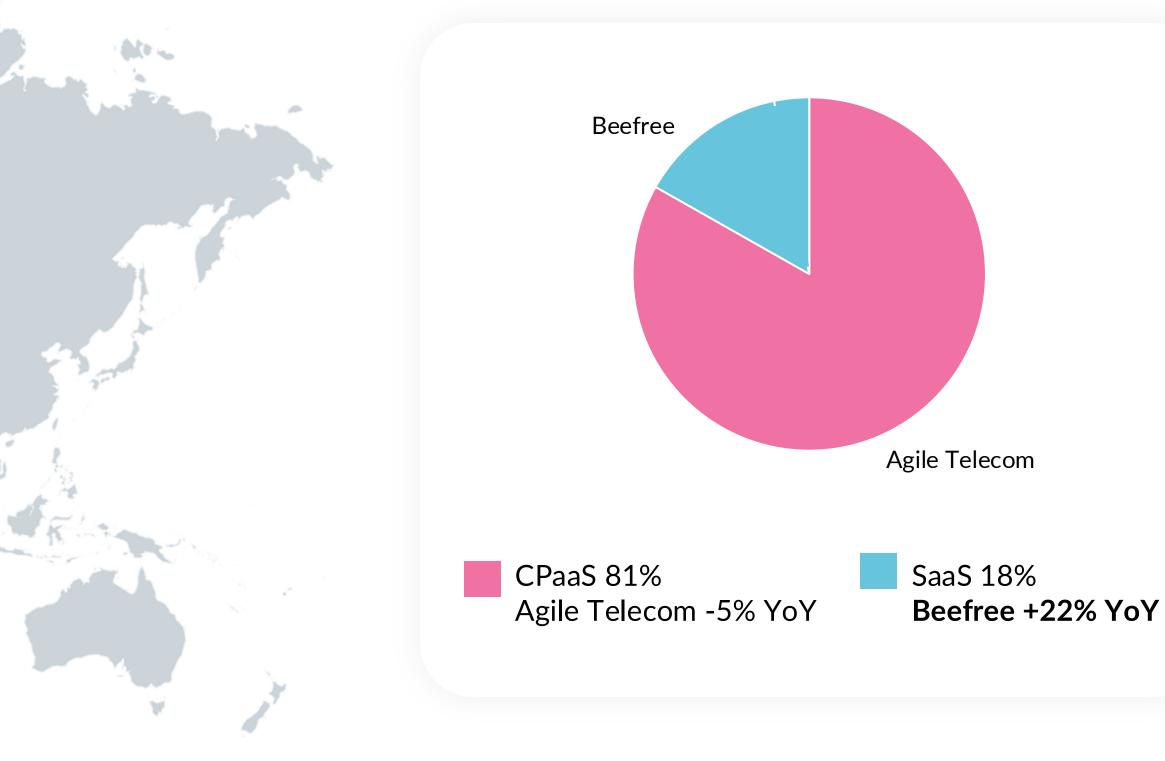
Revenue Distribution 1H 2024



+31%YoY

Europe 56% -0%YoY Italy 18% -9%YoY **RoW 3%** +2%YoY

SaaS incidence



1H 2024 consolidated results post-carve out of ESP and Datatrics businesses, according to IFRS5





Beefree Guidance 2024-2026

2024

- Launch of new commercial package offering for Beefree (March 2024) and Beefree SDK (by Q3 2024)
- **R&D**: development of new features leveraging generative AI, introduction of incremental improvements, launch of a multi-region infrastructure, new features for the enterprise market, and new connectors to integrate new platforms into Beefree
- **Go-to-market** initiatives, leveraging resources acquired with RGE: partnerships, community, indirect channel development, multilingual approach, development of a new Growth team



2024-2026

• Revenue CAGR 2023-2026	35%+
 Steady-state gross margin (2026) 	75%+
 Headcount CAGR 2023-2026 	5%+
EBITDA break-even	2025
• Steady-state EBITDA margin (2026)	15%+
 CAPEX 2024-2026 approximately 	USD 15m
 Negative cash flow 2024-2025 for 	USD 8-10m
 Cash flow break-even 	2026

USD 30-35m ARR **Dec 2026E**







North America Presence

Local presence: BEE Content Design, Inc.

- Based in San Francisco, 97% owned by Growens
- 90 employees (CEO, Sales, Support and Marketing functions)
- 9,000 clients and 1,000+ SaaS applications
- Market leader in email and landing page creation technology



Consolidated North America results:

- USD 13.8m^{*} Revenues as of Q3 2024
- USD 15.2m ARR (23% YoY growth) as of September 2024 •

* Beefree revenues + revenues from other Growens BUs in the area Representative list of our past and current clients. Logos are the property of the respective businesses and are for illustrative purposes only Chapter 1 What's Up

amazon Kahoot! Boston Dynamics* DISNEP Google NETFLIX **:::** twilio unicef 🥨 Save the Children **∜us**cellular Spotify[®] LVMH BROWN N KA



easyJet



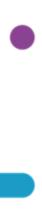




Chapter 2 Business Units



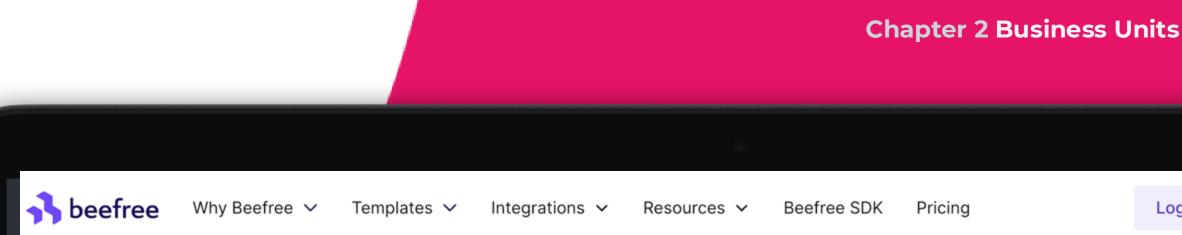
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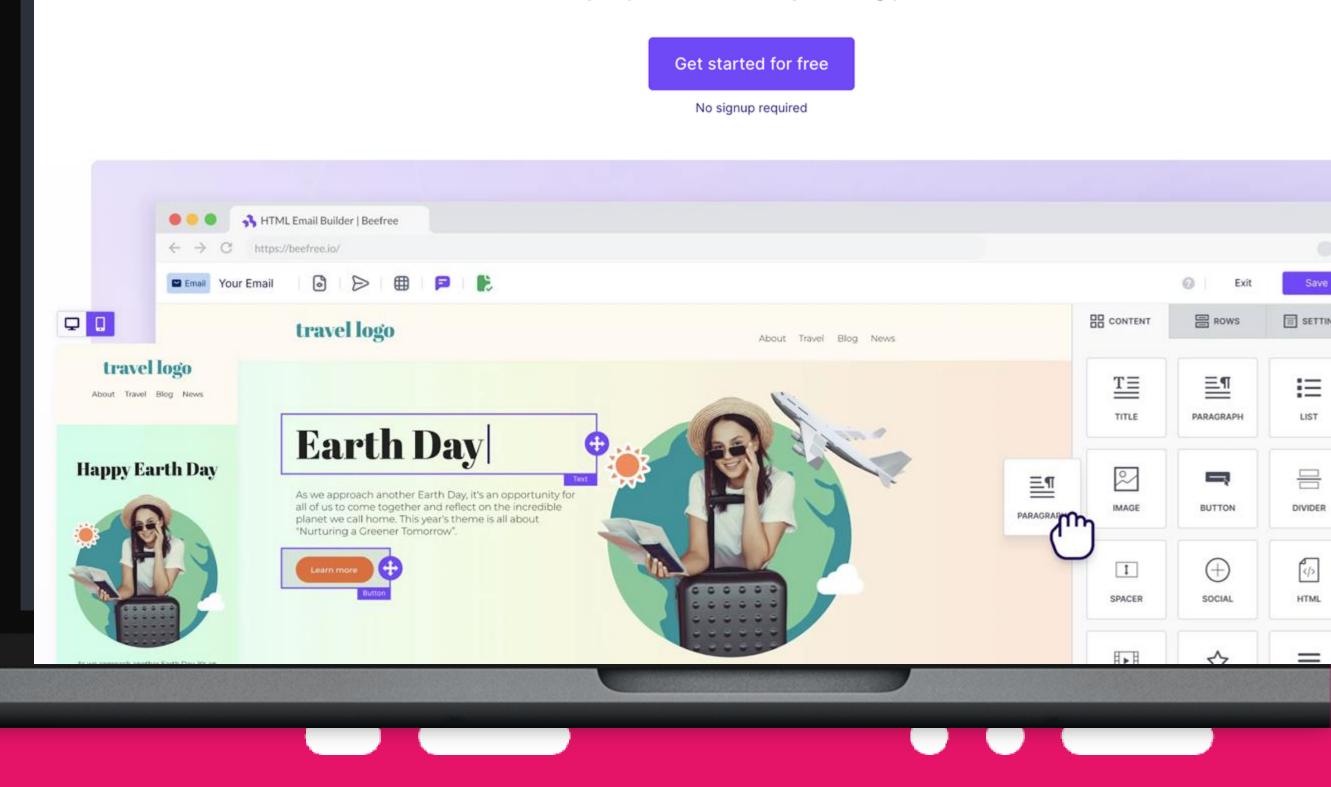
beefree No-code design democratization

beefree.io

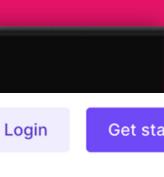


The go-to HTML email builder that converts

Speed up your email production with Beefree's user-friendly drag-and-drop HTML editor. Effortlessly export emails to any sending platform with a few clicks.





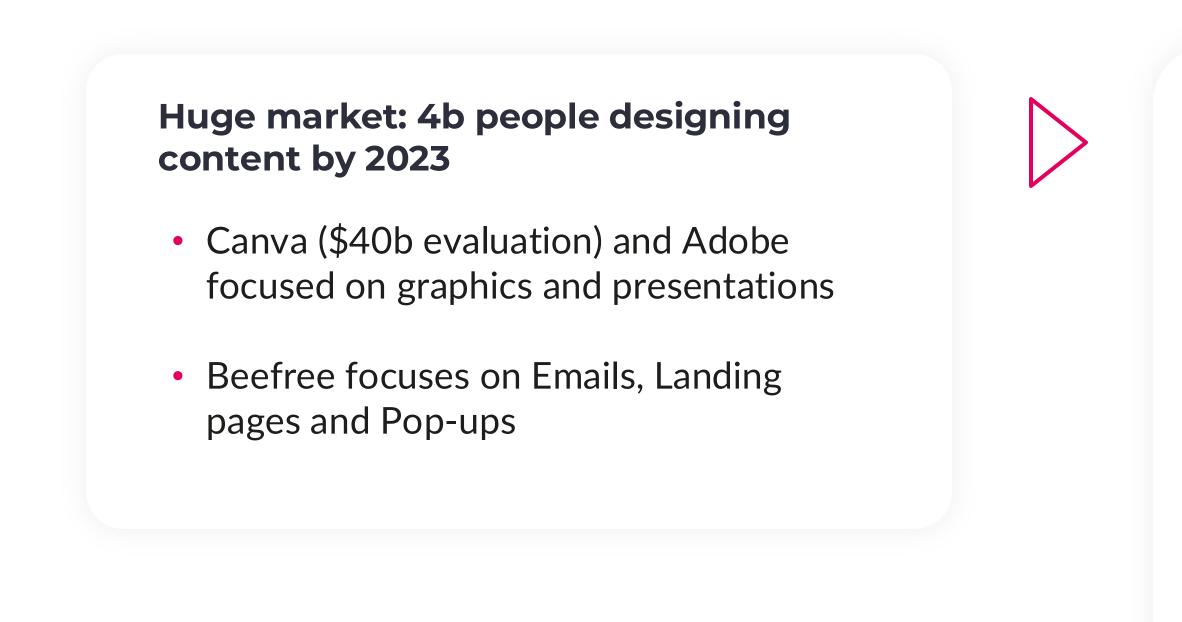






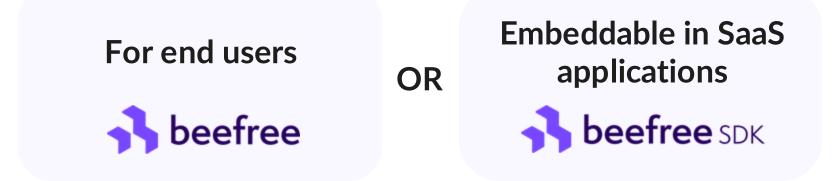
Project Rationale

In 2015 Beefree was an internal Growens growth hack experiment. It eventually resulted into a spin-off startup in 2017, based in San Francisco. BEE Content Design Inc. is building on its vision to help democratize content design, with millions of users in 22 languages and from 150+ countries.



Beefree helps them make content beautiful and fast

A no-code drag-n-drop email and landing page editor, quick and simple available...



...solving a paramount need

Assure *compatibility* overtime: no display issues on any device/charset/screen size/email client/browser

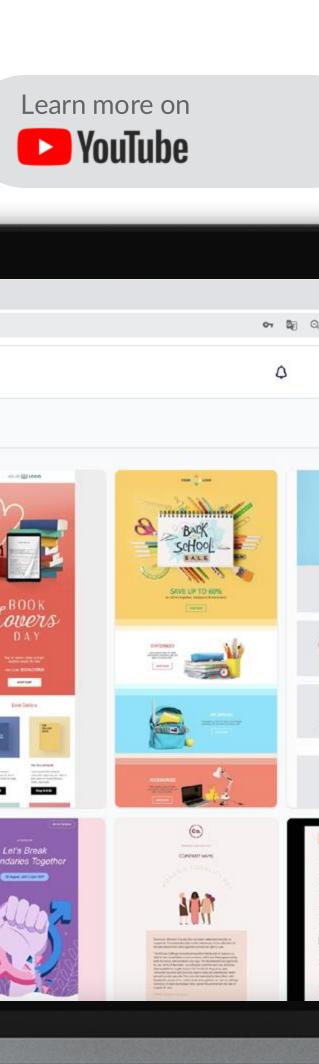


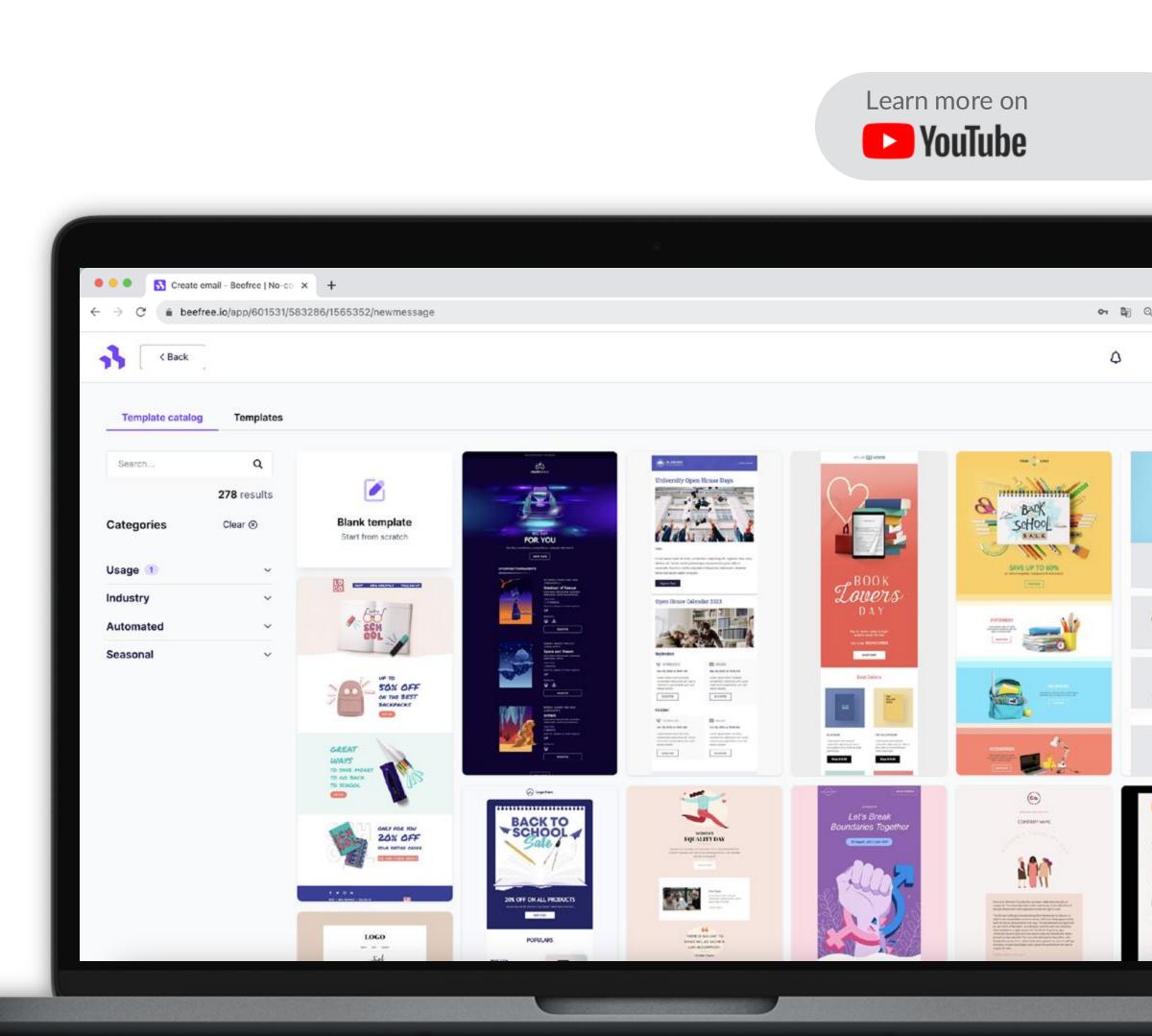


Beefree For Email Designers

- 1,500+ templates thanks to a great designer community
- Advanced Co-editing and collaboration features
- Integrated with the main marketing platforms
- Free editor (also a Gmail extension) generates product-led growth
- 1.1m free users; 9,400+ clients
- Beefree Enterprise: comprehensive contracts





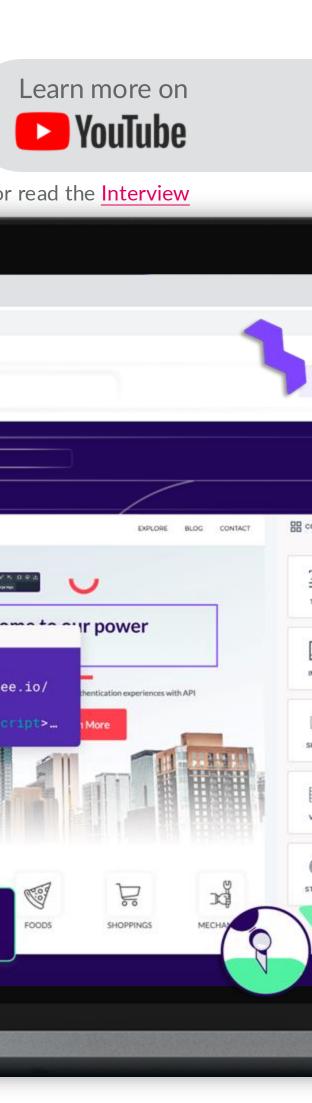


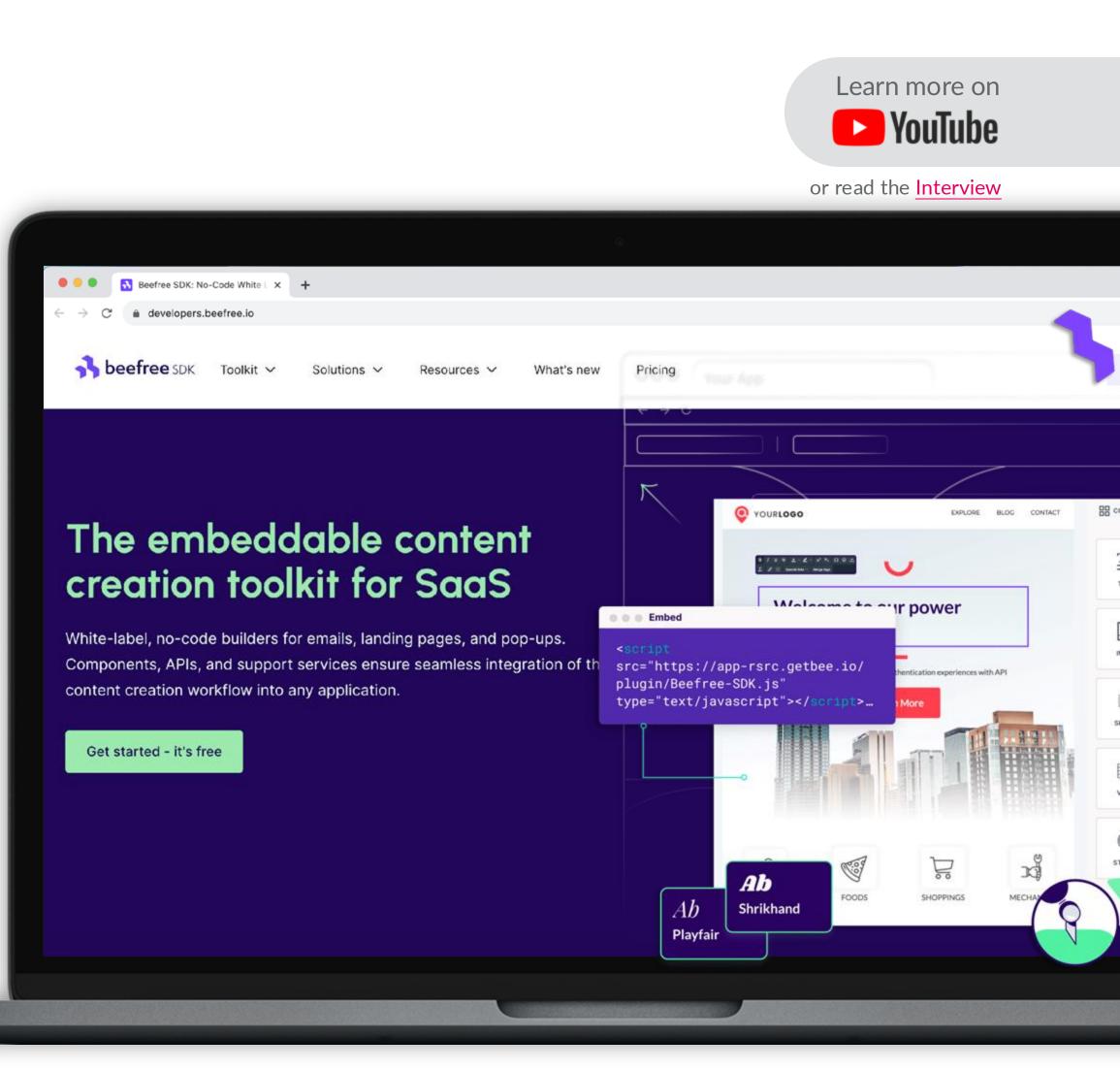


Beefree SDK

Embeddable editor for SaaS applications

- A completely customizable editor \bullet
- Easy «Make vs Buy» pitch: companies save money and time by embedding Beefree vs. building their own drag-n-drop editor
- Clear advantages: •
 - ✓ Fast deployment (<30 days) and easy integration
 - ✓ Low maintenance costs
 - Reliable technology that scales automatically
 - ✓ Fully customizable and seamlessly embeddable
 - ✓ Hosted on AWS, 99.5% uptime, ISO 27001 and SOC2 certified for added reliability and security









Beefree SDK Becoming a standard tool for SAAS

Beefree SDK is used by 1,000+ SaaS applications, with clear market leadership.

Beefree SDK is embedded by:

- **60%** (9 out of 15) of the Cross-Channel Marketing Hubs (Q1 2023 Forrester Wave for Email Marketing) Hubs)
- **46%** (6 of 13) of the Email Marketing Service Providers \bullet (Q1 2022 Forrester Wave for Email Marketing Service) Providers)
- **41%** (7 of 17 solutions) of the Gartner Magic Quadrant for Multichannel Marketing Hubs (July 2022)

THE FORRESTER WAVE™

Cross-Channel Marketing Hubs

Q1 2023



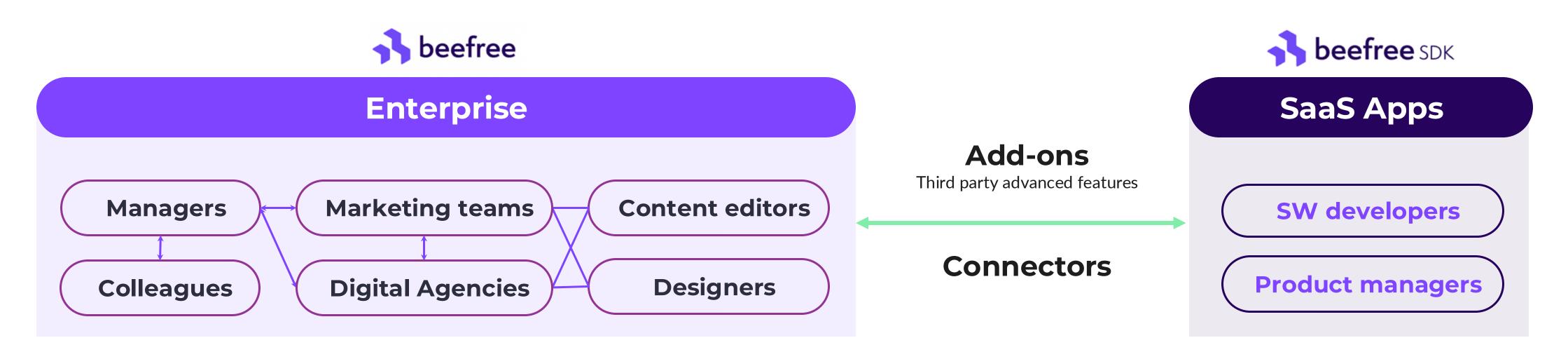




Network Externalities / 1

The more users Beefree has, the more other sw parties (dynamic images, email validation, asset libraries, assisted content creation...) will find it interesting to develop connectors or add-ons to Beefree.

This will enrich more and more Beefree itself building a competitive barrier.



Chapter 2 Business Units



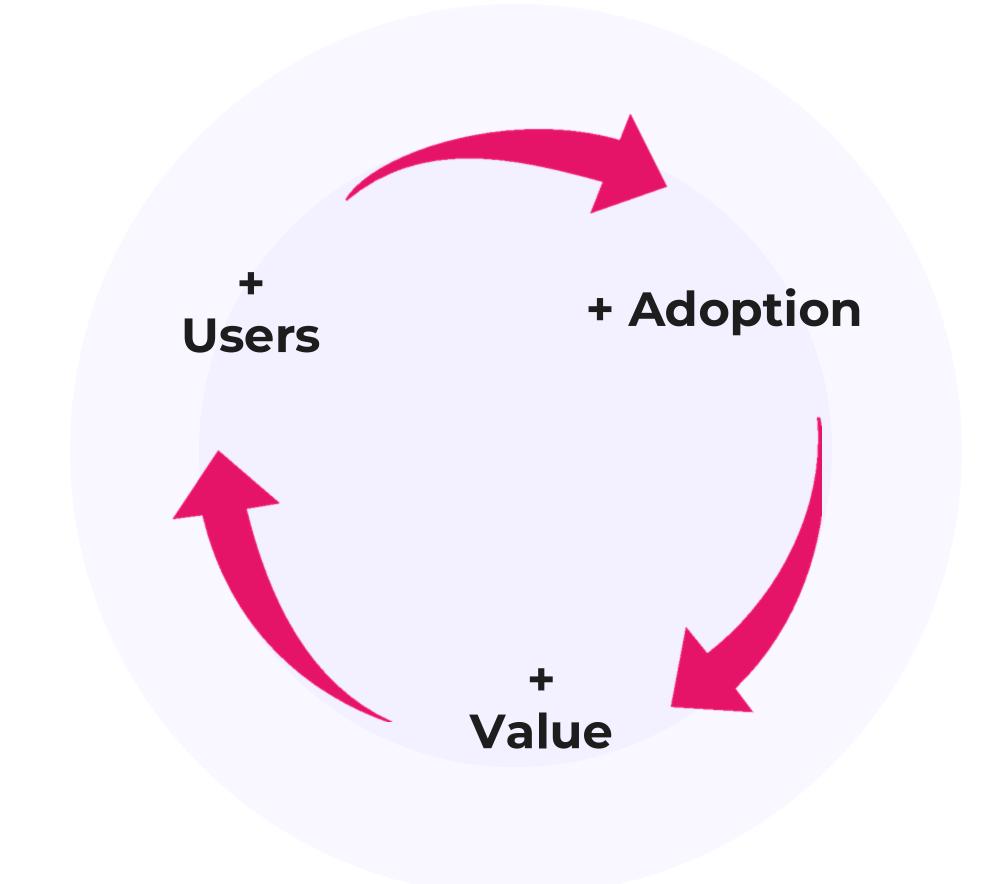


Network Externalities / 2

Higher value for users is created along with the number of users itself:

- Collaboration, co-editing, approval workflows, free \checkmark edition, digital library (email design system) foster the adoption and word-of-mouth
- Digital assets are based on Beefree proprietary Json \checkmark language that can be translated into HTML only through Beefree's APIs
- **Becoming the standard**: Beefree was used 88m times \checkmark across 1,000+ different SaaS platforms over the past year

Chapter 2 Business Units







Business Unit Highlights

Company

- MailUp spin-off in 2017
- Business team and IP in USA + tech team in Italy
- 9,400+ Clients, from
 freelancers to large
 corporations, 50% in North
 America
- Ca. 1.1m free users
- 90+ employees

Competition

- #1 player **worldwide**
- Few players, mainly start-ups and Beefree followers
- Upmarket: companies
 focused on enterprise clients:
 Stensul, Knak, Dartagnan,
 Dyspatch

Strategy

- Growth: to become the world leading standard for email and landing page creation
- Leverage the free version to expand globally and a new enterprise offering to maximize the value creation

KPIs

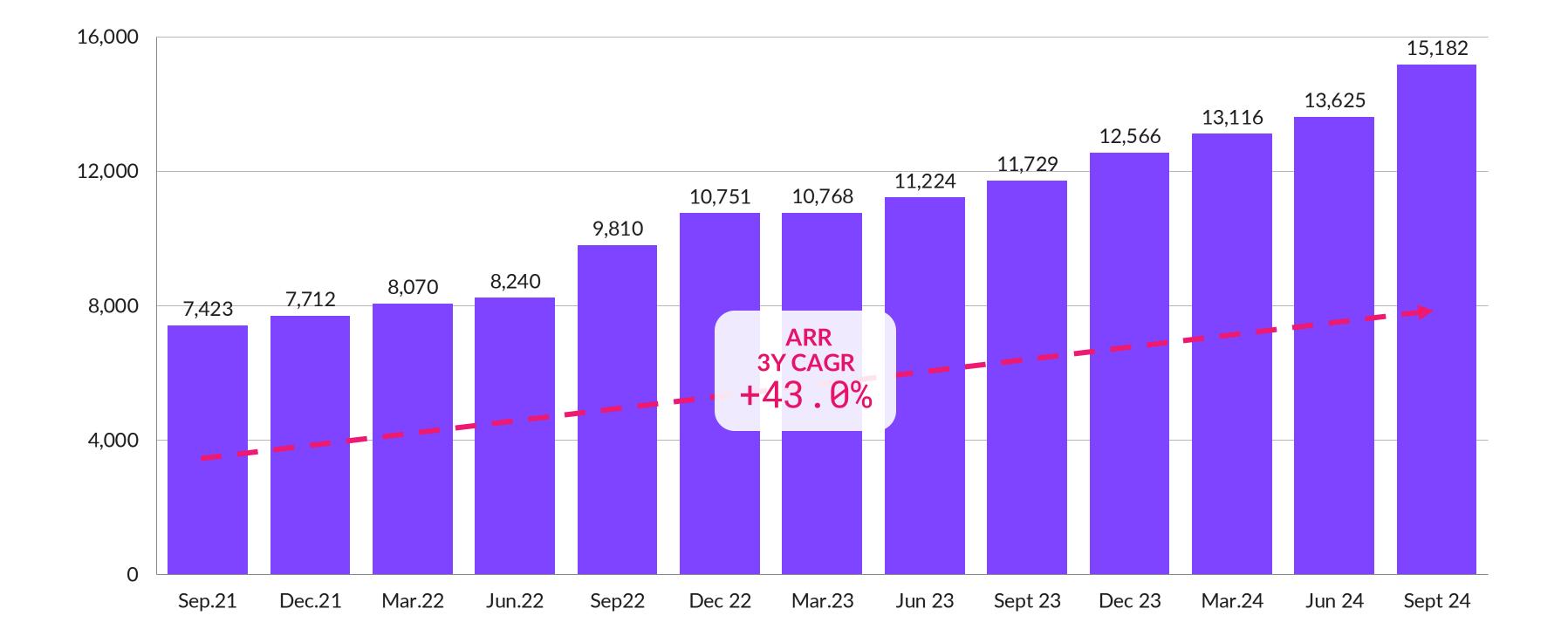
- ARR: \$15.2m (+23%)
- ARR Beefree APP: \$5.0m (+14%)
- ARR Beefree SDK: \$10.2m (+40%)
- Net Rev. Retention: 106%
- LTV Beefree APP: \$1.119 LTV Beefree SDK: \$141k
- Payback period APP: 13 months
- Payback period SDK: 21 months
- NPS: 70
- Recurring revenues: 99.5%
- EBITDA Margin: -25%
- Gross Margin: 80%







3y ARR Evolution



Data in US\$/m (not including usage) Data from management accounts, not subject to a BoD resolution, unaudited ARR = Last available month's MRR*12

Chapter 2 Business Units

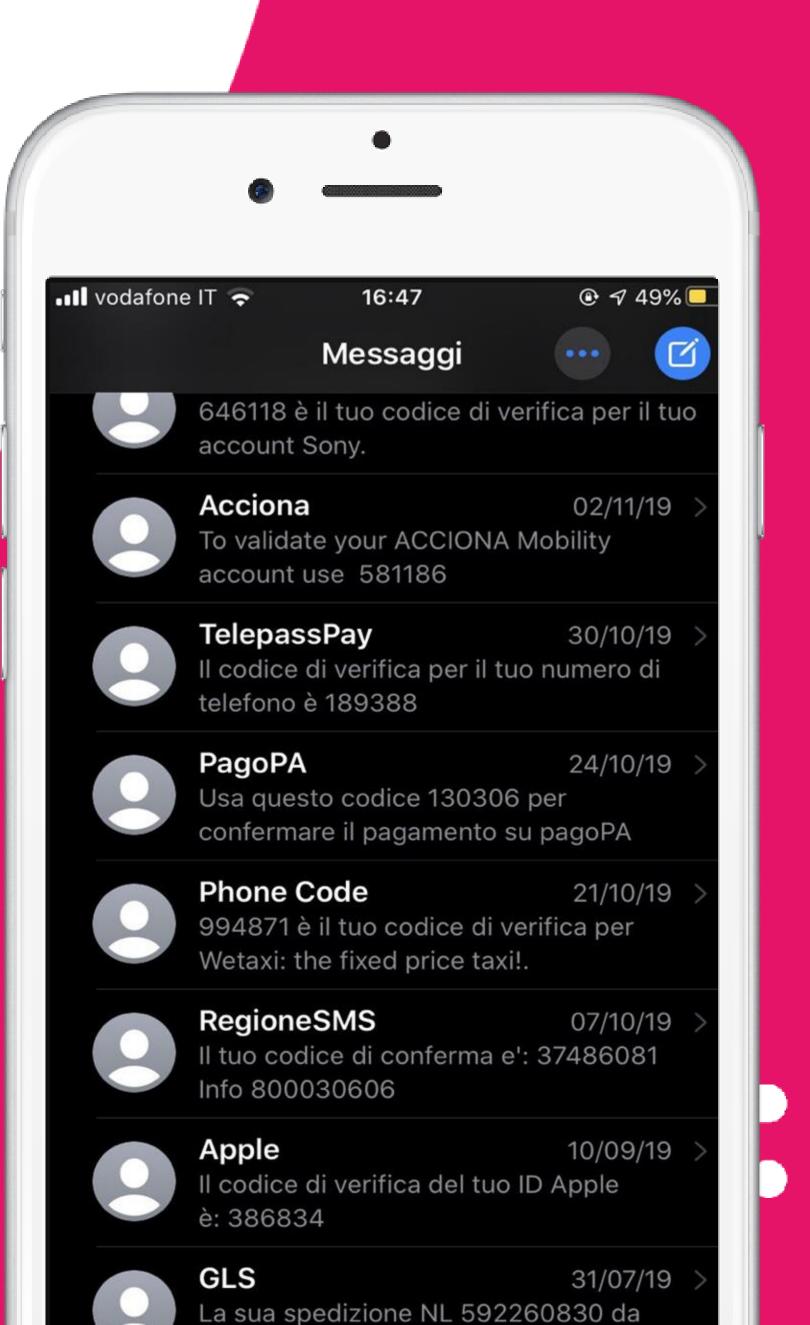






CPaaS specialized in A2P messaging

agiletelecom.com







CPaaS specialized in A2P messaging

Founded in 2001 in Italy as an outright wholesale SMS factory, Agile Telecom is a telecom provider that offers SMS delivery for both promotional and transactional messages: **One-Time Password/Alerts etc.**

Its numerous direct connections with carriers and operators globally as well as its proprietary technology ensure optimized delivery of topquality messaging.









Representative list of players. Logos are the property of the respective businesses and are for illustrative purposes only





Agile Telecom: the wholesale A2P messaging gateway

Telecom provider (OLO - Licensed Operator) offering wholesale A2P (Application-to-person) SMS delivery with 370 direct connections with mobile carriers around the world, from British Telecom to Vodafone Europe

SMS has 98% open rate, 90% of texts are read within 30 minutes. Source: Text Anywhere, Gartner, EZ Texting



Specialized in low-latency transactional messages (One-time password, alerts, notifications...)



In-house proprietary technology for **SS7** protocol (carrier-grade standard) and dynamic adaptive routing







Business Unit Highlights

Company

- Acquired in 2015 for €8m (1x EV/Sales), profitable since year one
- 19 employees
- 370 direct carrier connections

Competition

- #1 Italian player with ~2b SMS sent yearly
- Price leadership thanks to complete coverage, scale economies and proprietary technology

Strategy

- Consolidate the Italian • market leadership, focus on margins
- Expand coverage through agreements with mobile carriers in other European and emerging countries

KPIs

- 375+ wholesale clients •
- Revenues: €44.4m
- Gross Margin: 10%
- EBITDA: 3%

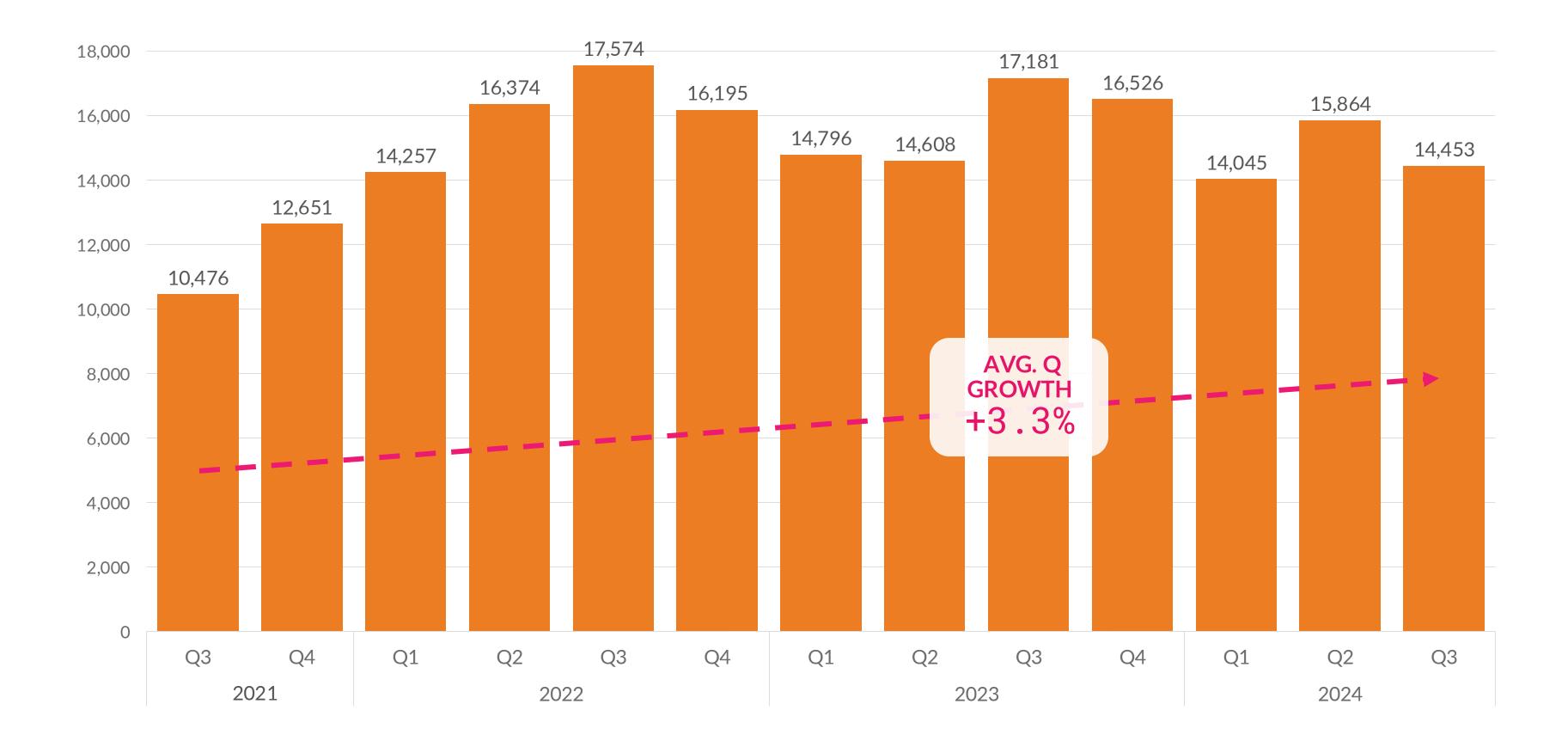








3y Quarterly Sales Evolution



Chapter 2 Business Units

Data in EUR/m Consolidated gross sales from management accounts, not subject to a BoD resolution, unaudited





Competitive Landscape

	Agile Telecom	
Italy	icit com icit com icit com	Beefree app for email desig
Europe	tyntec*	EDM designer
	sinch mitte	FOLEON S StampReady
	Enriching Engagement	CS Stamplia Stripo CS Stensul @ chamaileon
Others	(::) twilio *	
	6 bandwidth	Beefree SDK (for SaaS com
	Wavecell	EDM designer Stripo
	nexmo infobi	unlayer
	Clickatell Unlock Possibilities	

Representative list of our competitors for business units/geographies. Logos are the property of the respective businesses and are for illustrative purposes only *Publicly traded

🛞 convrrt



- Landing page / CMS (Unbounce, Webflow...)
- Email Service Providers (Mailchimp, Brevo...)





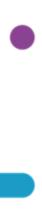




Chapter 3 Select Financials



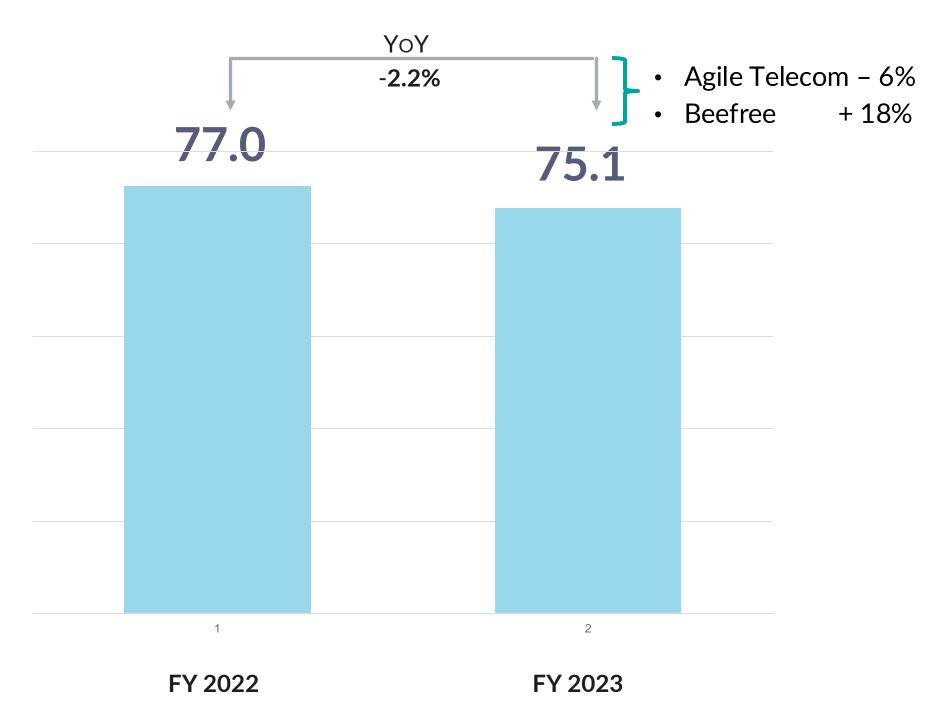
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P&L FY 2022-2023

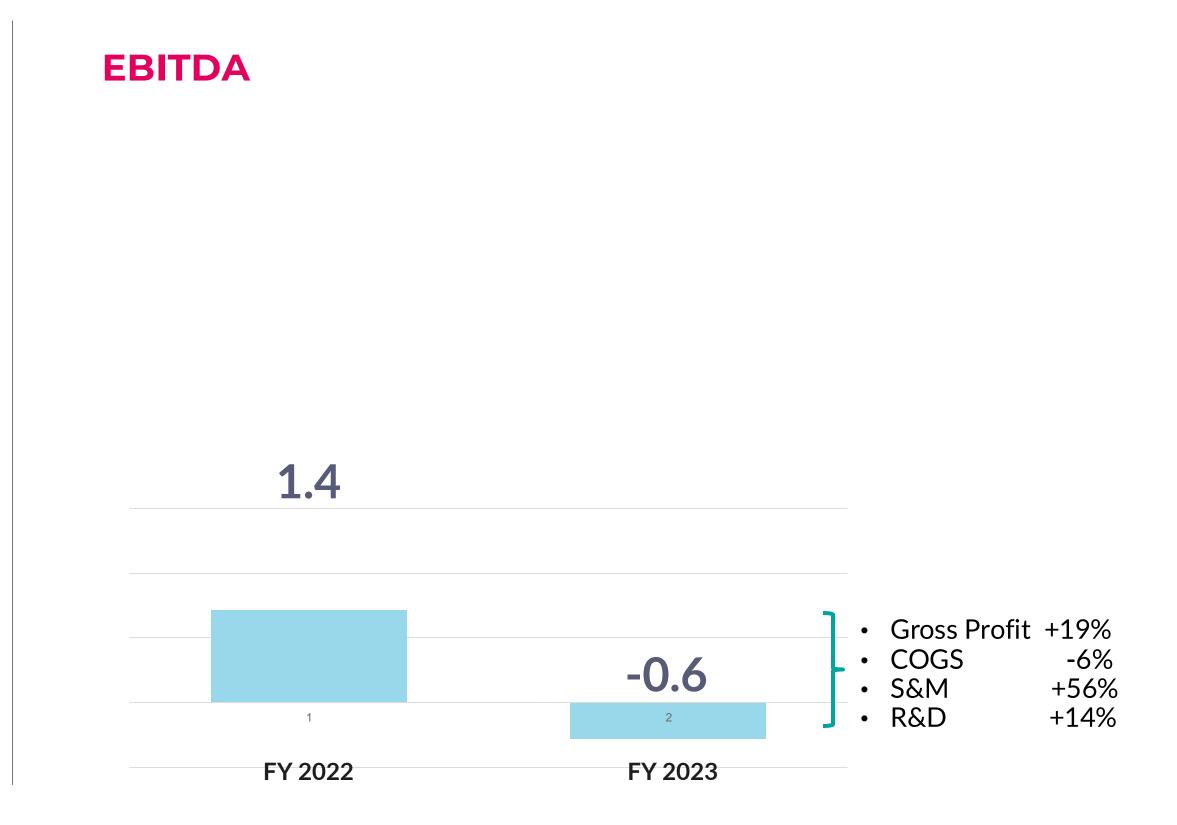
Revenues



Data in EUR/m Restatement according to IFRS5, including carve-out of Discontinued Operations after ESP sale closed in July 2023 and Datatrics sale closed in October 2023

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Chapter 3 Select Financials

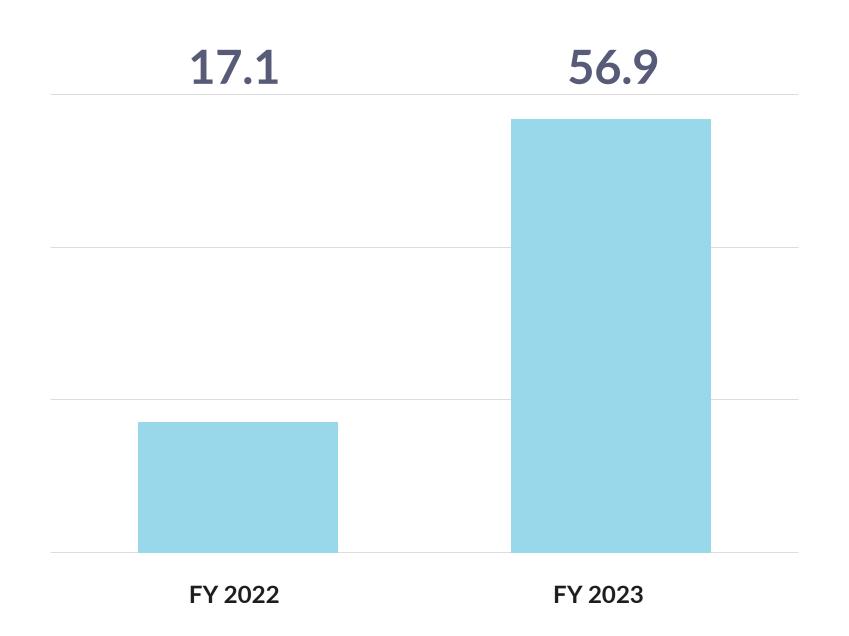


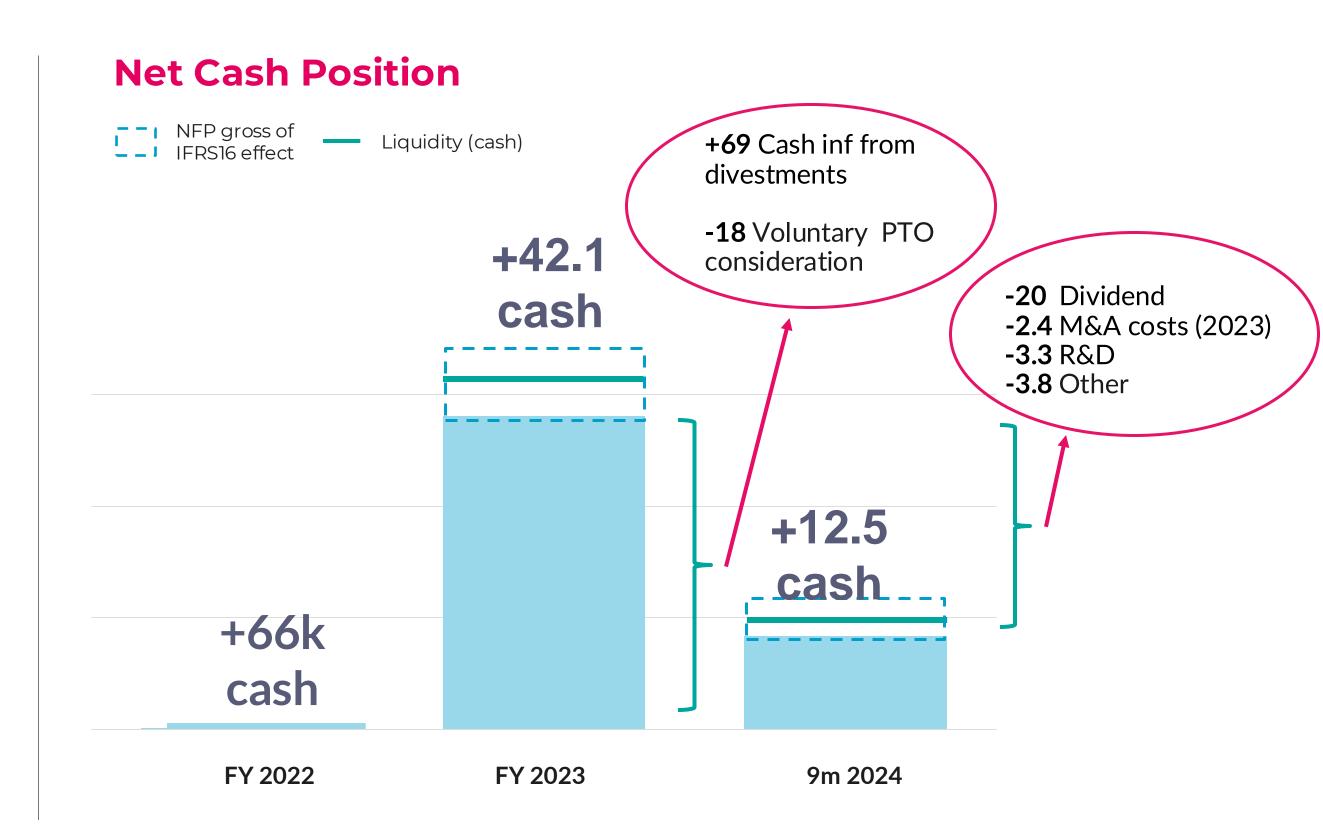




Balance Sheet FY2022 – FY 2023- 9m 2024

Shareholders' Equity





Data in €m except where stated Restatement according to IFRS5, including carve-out of Discontinued Operations after ESP sale closed in July 2023 and Datatrics sale closed in October 2023



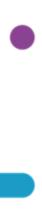




Chapter 4 Investor Information



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Board of Directors



Matteo Monfredini

Co-founder - Chairman & CFO

- Freelance software developer during his studies at the Politecnico University in Milan
- Co-founded Network srl in 1999 and MailUp in 2002



Nazzareno Gorni Co-founder & CEO

- ICT Marketing and CRM Consultant since 1997
- Adjunct professor in Marketing, Consumerism & Communications
- Speaker and author of books about Email Marketing & Automation



Micaela Cristina Capelli Executive Director & IR

- Italian Bishops' Conference Investment Committee
- Former:
- Promoter Team and Board Member of Gabelli Value for Italy SPAC
- Capital Markets Director of Banca Esperia
- Capital Markets Manager of Centrobanca and UBI Banca
- Analyst at the Equity Market Listing of the Italian Stock Exchange



Ignazio Castiglioni

Independent Director

- Founder and Chief Executive Officer of HAT Orizzonte Group
- Former Head of Private Equity of Vegagest SGR
- Former senior manager at the asset management company of Cattolica Assicurazioni, the private equity firm of Gemina Group, PwC and EBlab



Paola De Martini

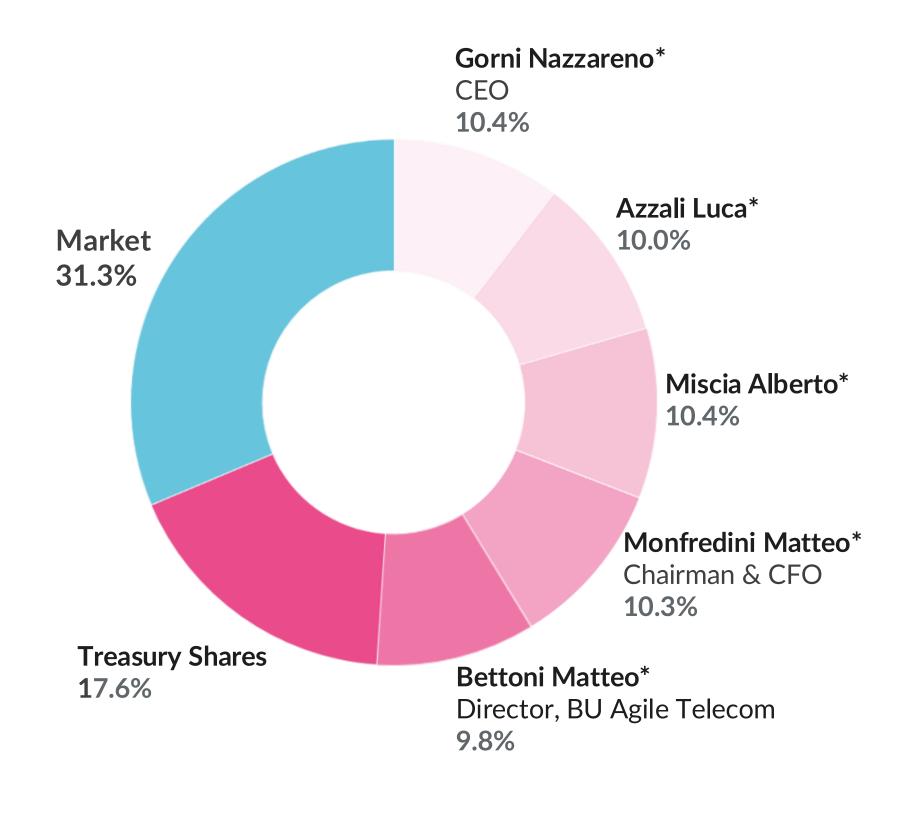
Independent Director

- Board member of Renergetica, chair of the Domestic and International Arbitration Chamber of Rome, independent Board member, Remuneration and Related Parties Operations Committees of Banca Monte dei Paschi di Siena
- Former Executive VP with Coca Cola European Partners, STMicroelectronics, Luxottica Group, Grimaldi Group, Bulgari
- Former independent Board member with Banca Popolare di Milano and Tiscali





Stock Information / Shareholders



* Group's Founders (via respective legal entities)

** General Shareholders' Meeting, Apr 18, 2024



Stable control

- Founders entered a **shareholders' agreement** regarding 45.1% of the share capital, in equal measure
- 2021-2024 lock-up



Market friendly

- 2 independent Directors, 2 female Directors
- Free float ~31%
- Full quarterly reports
- Upgraded management control system
- Management incentive plan
- Reporting in international accounting principles (IFRS)
- Risk management "Model 231"
- All information available in both Italian and English

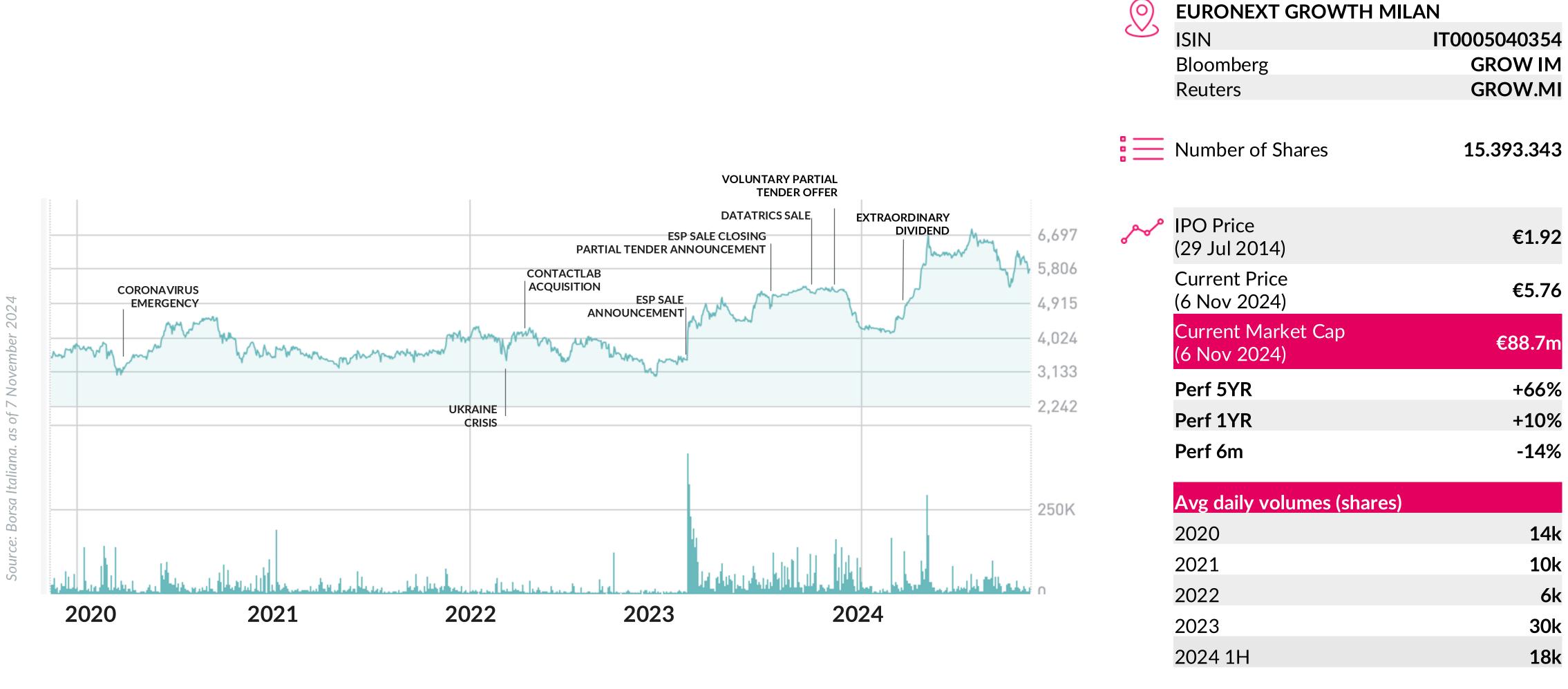
828 Top institutional holders**

- Herald Investment Trust Plc
- Mediolanum
- Algebris
- Azimut
- Eurizon





Prices & Volumes 5 Years







ESG - Environment, Social, Governance

We care for employees, environment, people, community, investors



- Carbon Neutrality goal: CO₂ offset for all Business Units, by planting trees and supporting forest conservation projects
- Climate Positivity goal: starting 2022, 1 tree planted for every new customer
- Use of renewable energy (solar systems)
- Cloud sustainability (-67% carbon emissions thanks to cloud servers)



- Flexibility & hybrid work
- No temporary staff
- Key stakeholder engagement: constant dialogue with customers, social parties, institutions, local communities, employees, etc.
- Support to non-profits, cultural associations & local sport organizations

Governance

- Voluntary ESG disclosure in accordance with GRI Standards
- Independent Board members: 2/5
- Pay-per-performance
- Anti-corruption policy & Code of Ethics
- Tax transparency
- Top-score Legality Rating
- GDPR compliance





List of Parties

Euronext Growth Advisor

Audit & Accounting

Specialist

Broker / Coverage

Legal Advisor







Chapter 4 Investor Information













Analyst Coverage and Outlook





Chapter 4 Investor Information



Download here 🛃



Contacts

Via Porro Lambertenghi 7 20159 Milan, Italy

investor.relations@growens.io

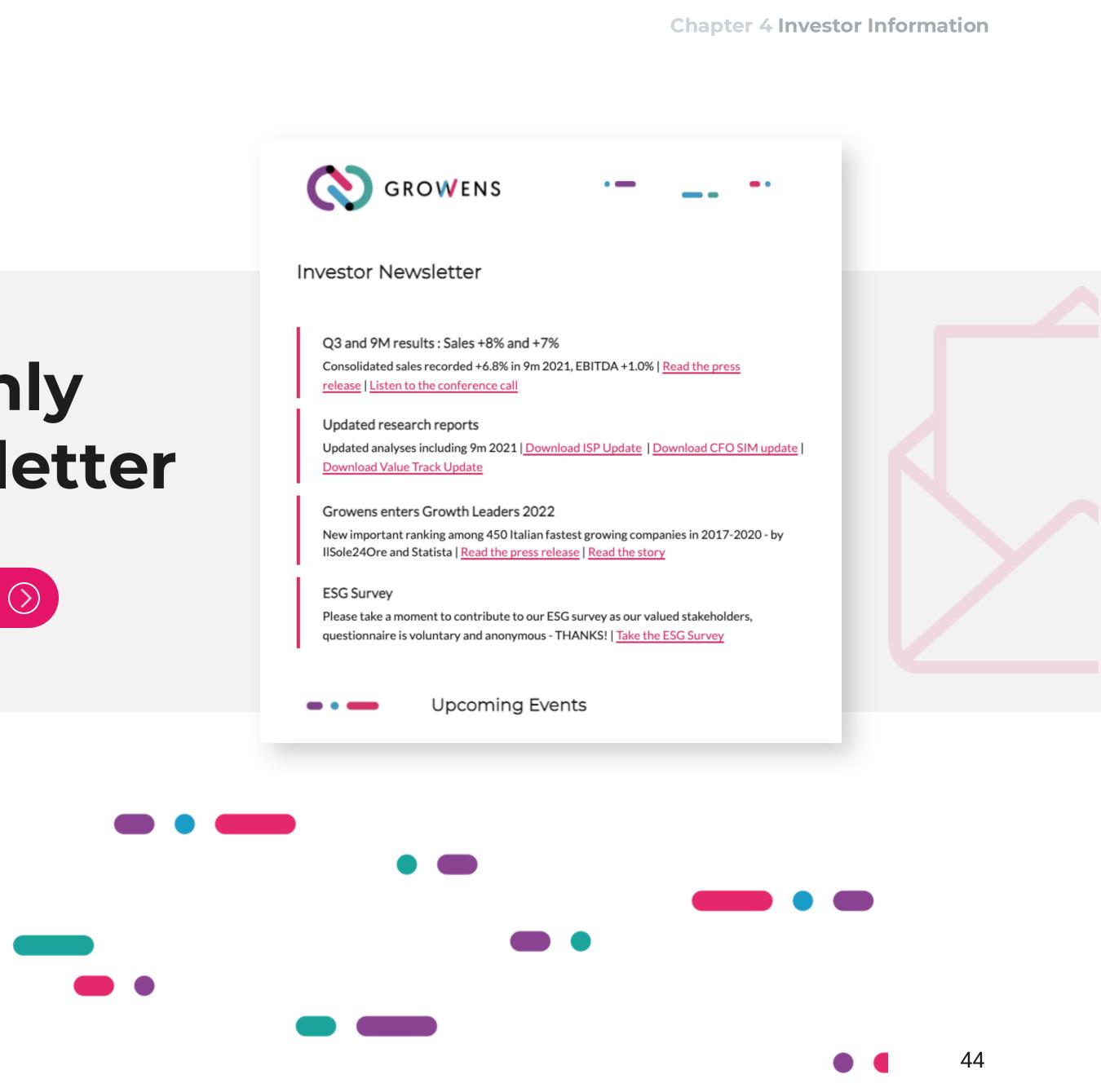
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Ticker GROW.IM / GROW.MI

ISIN IT0005040354

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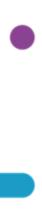




Appendix



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Q3 2024 and FY 2023 Net Financial Position

Consolidated Net Financial Position

A. Cash

B. Cash equivalents

C. Other current financial assets

D. Cash and cash equivalents (A) + (B) + (C)

E Financial debt

F. Current financial debt

G. Current financial position (E) + (F)

H. Net short term financial position (G) - (D)

- I. Due to banks medium/long term
- J. Bonds issued

K.Other financial liabilities medium/long term

L. Non current financial position (I) + (J) + (K)

M. Net financial position (H) + (L)

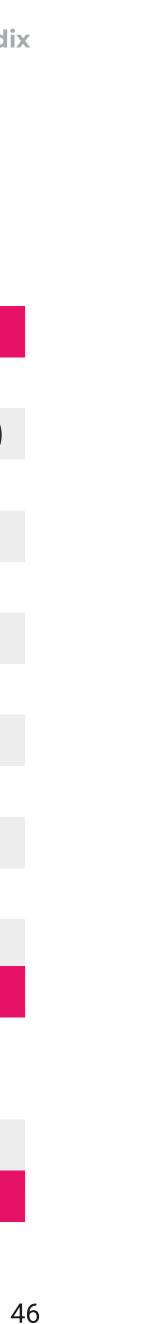
Other Financial Assets Long term

o/w E. Current fin. Liab. Rights of Use IFRS 16

o/w I. Non curr. fin. Liab. Rights of Use IFRS 16

N. Adj. Net financial position

30/09/2024	31/12/2023	Change	Ch. %
3,671,059	20,488,030	(16,816,971)	(82.1%)
	20,000,060	(20,000,060)	(100.0%)
11,597,718	4,891,561	6,706,158	137.1%
15,268,777	45,379,650	(30,110,873)	(66.4%)
498,731	467,161	31,570	6.8%
1,063,126	1,085,516	(22,390)	(2.1%)
1,561,857	1,552,678	9,180	0.6%
(13,706,920)	(43,826,973)	30,120,053	(68.7%)
1,176,085	1,734,029	(557,944)	(32.2%)
1,176,085	1,734,029	(557,944)	(32.2%)
(12,530,835)	(42,092,944)	29,562,109	(70.2%)
(4,789,933)	(4,646,600)	(143,333)	3.1%
380,355	354,384	25,971	7.3%
1,020,214	919,315	100,899	11.0%
(18,721,337)	(48,013,242)	29,291,905	(61.0%)





P&L FY

	31/12/2023	%	31/12/2022	%	Change	Ch.%
SaaS Revenues	10,237,069	13.6%	8,807,886	11.4%	1,429,183	16.2%
CPaaS Revenues	62,945,049	83.9%	67,257,397	87.4%	(4,312,348)	(6.4)%
Other Revenues	1,878,339	2.5%	914,365	1.2%	963,974	105.4%
Total Revenues	75,060,458	100.0%	76,979,649	100.0%	(1,919,191)	(2.5)%
Cost of Goods Sold	60,244,752	80.3%	64,490,272	83.8%	(4,245,520)	(6.2)%
Gross Profit	14,815,706	19.7%	12,489,377	16.2%	2,326,329	18.6%
Sales & Marketing costs	4,414,462	5.9%	2,825,215	3.7%	1,589,246	56.3%
	1,941,566	2.6%	2,126,679	2.8%	(185,114)	(8.7)%
Research & Development Opex Research & Development Capex	(2,860,622)	(3.8)%	(2,074,811)	(2.7)%	(785,812)	37.9%
Research & Development costs	4,802,188	6.4%	4,201,490	5.5%	600,698	14.3%
General & Admin Costs	9,018,389	12.0%	6,107,619	7.9%	2,910,770	47.7%
Total Costs	15,374,416	20.5%	11,059,514	14.4%	4,314,902	39.0%
EBITDA	(558,710)	(0.7)%	1,429,863	1.9%	(1,988,573)	(139.1)%
General Depreciation Costs	63.527	0.1%	48.828	0.1%	14.699	30.1%
Right of Use Amort. Costs	411.603	0.5%	410.946	0.5%	657	0.2%
R&D Amortization Costs	2.654.232	3.5%	2.324.697	3.0%	329.535	14.2%
Total Depreciations	3.129.362	4.2%	2.784.471	3.6%	344.892	12.4%
EBIT	(3.688.073)	(4.9)%	(1.354.608)	(1.8)%	(2.333.465)	(172.3)%
Net financial income/(charges)	1.025.461	1.4%	(253.445)	(0.3)%	1.278.906	504.6%
EBT	(2.662.612)	(3.5)%	(1.608.053)	(2.1)%	(1.054.559)	(65.6)%
Current Income Taxes	(375.664)	(0.5)%	(92.435)	(0.1)%	(283.229)	306.4%
Deferred Taxes	12.938	0.0%	656.000	0.9%	(643.062)	(98.0)%
Net Profit (Loss) from Continuing Operations	(3.025.337)	(4.0)%	(1.044.488)	(1.4)%	(1.980.849)	(189.6)%
Net Result from Discont. Operations	56.131.395	74.8%	(1.519.515)	(2.0)%	57.650.910	n.m.
Net Profit (Loss)	53.106.057	70.8%	(2.564.003)	(3.3)%	55.670.060	n.m.
Group Net Profit (Loss)	53.187.803	70.9%	(2.516.005)	(3.3)%	55.703.808	n.m.
Minority Net Profit (Loss)	(81.746)	(0.1)%	(47.998)	(0.1)%	(33.748)	(70.3)%
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Data in EUR

Application of IFRS5, including carve-out of Discontinued Operations after ESP sale closed in July 2023 and Datatrics sale closed in October 2023





P&L **9**m

	30/09/2024	%	30/09/2023	%	Change	Ch.%
SaaS Revenues	8,927,513	16.3%	7,338,051	13.4%	1,589,462	21.7%
CPaaS Revenues	44,281,202	81.0%	46,611,961	85.3%	(2,330,759)	(5.0%)
Other Revenues	1,488,379	2.7%	674,254	1.2%	814,125	120.7%
Total Revenues	54,697,094	100.0%	54,624,266	100.0%	72,828	0.1%
Gross Profit	12,682,040	23.2%	10,356,317	19.0%	2,325,724	22.5%
EBITDA	(458,157)	(0.8%)	298,956	0.5%	(757,113)	n.m.
EBT	(2,518,232)	(4.6%)	(2,490,863)	(4.6%)	(27,370)	(1.1%)





Balance sheet

Tangible fixed assets Right of Use Intangible fixed assets Goodwill Equity investments in associates and joint ventures Other non-current assets Deferred tax assets **Total non-current assets** Receivables from customers Other current assets Cash and cash equivalents **Total current assets** Total assets Share capital Reserves Profit (Loss) for the period Net Equity (third parties) **Total equity** Payables to banks and other financiers Liabilities RIGHT OF USE long-term Provisions for risks and charges Provisions for personnel **Deferred** taxes **Total non-current liabilities** Trade and other payables Due to banks and other lenders short term Liabilities RIGHT OF USE short-term Other current liabilities **Total current liabilities** Total Liabilities

	30/06/2024	31/12/2023	Change	Change %
	270,600	286,551	(15,951)	(5.6%)
	1,601,198	1,258,009	343,189	27.3%
	6,376,304	5,434,791	941,512	17.3%
	8,498,292	8,498,292		0.0%
es	436,167	420,701	15,466	3.7%
	6,124,921	6,075,448	49,473	0.8%
	1,810,179	1,369,823	440,357	32.1%
	25,117,662	23,343,615	1,774,047	7.6%
	10,904,778	8,747,887	2,156,891	24.7%
	15,356,883	9,621,356	5,735,527	59.6%
	18,578,611	40,488,090	(21,909,478)	(54.1%)
	44,840,273	58,857,332	(14,017,060)	(23.8%)
	69,957,935	82,200,948	(12,243,013)	(14.9%)
	384,834	384,834	-	-
	36,769,102	(1,611,653)	38,380,755	n.m.
	(1,692,258)	58,213,479	(59,905,737)	n.m.
	(193,730)	(117,825)	(75,905)	64.4%
	35,267,948	56,868,834	(21,600,886)	(38.0%)
	1,492,598	2,074,235	(581,637)	(28.0%)
	1,128,357	919,315	209,042	22.7%
	233,333	133,333	100,000	75.0%
	1,151,860	1,097,245	54,615	5.0%
	603,828	358,397	245,431	68.5%
	4,609,976	4,582,525	27,452	0.6%
	11,047,143	12,730,699	(1,683,557)	(13.2%)
	2,623,619	1,198,294	1,425,325	n.m.
	500,431	354,384	146,047	41.2%
	15,908,819	6,466,212	9,442,607	n.m.
	30,080,011	20,749,589	9,330,421	45.0%
	69,957,935	82,200,948	(12,243,013)	(14.9%)





By Business Unit

FY 2023

		REVENUES			EBITDA			REVENUES			EBITDA	
	FY 2023	FY 2022	Δ%	FY 2023	FY 2022	Δ%	9m 2024	9m 2023	Δ%	9m 2024	9m 2023	
Agile Telecom	67.6	47.5	42.5%	2.3	2.3	(1.2%)	44.4	46.7	(4.9%)	1.5	2.0	(2
Beefree	8.9	5.6	59.0%	0.2	0.3	(36.6%)	9.0	7.3	22.3%	(2.3)	(0.5)	I
Holding	10.4	7.1	45.4%	(0.3)	0.1	n.m.	10.5	8.2	28.0%	(0.3)	(0.6)	(15
Consol. Adjustments	(13.7)	(10.3)		(0.3)	(0.2)	_	(9.2)	(7.6)		(0.1)	(0.5)	
Total	103.4	71.2	45.1%	4.1	5.2	(21.1%)	54.7	54.6	0.1%	(0.5)	0.3	I

Appendix

9m 2024



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September 2024 ARR and Cash Sales Preview

SaaS ARR

Business Unit	ARR Sept 2024	ARR Sept 2023	Ch %
Beefree EUR	13.7	10.8	26.7%
Beefree USD	15.2	11.7	29.4%

CPaaS Q3 cash sales

	Q3 2024	Q3 2024	Ch %
Agile Telecom	14.5	17.2	(15.9%)





Glossary

ARPA - Average Revenue per Account, generally measured on a monthly or annual basis

ARR - Annual Recurring Revenue, a measure of predictable subscription-based revenue stream

CAC - Cost to Acquire a new Client, equal to the total sales and marketing expense divided by the number of new clients

CPAAS - Communications Platform as a Service is a cloud-based, programmable multichannel communications platform that lets you add messaging features to your existing business software using APIs

CDP - Customer Data Platform, a marketer-managed system that creates persistent, unified, customer database that is accessible to other systems

LTV - Life Time Value, an estimation of the aggregate gross margin contribution of the average customer over the life of the customer

MRR - Monthly Recurring Revenue, a measure of predictable subscription-based revenue stream

NET RETENTION (%) - How much revenue growth or churn the company had over time from the existing pool of customers. Takes into account expansion (upgrades), contraction (downgrades), and churn

NPS - Net Promoter Score, a method of using a single survey to gauge customer satisfaction. Range is from -100 to +100. Average for SaaS is 31

Payback Period - the average time (in months) it takes for the revenues from a new client to cover the cost of acquisition (sales and marketing) and the cost of service provision (COGS)

RECURRING REVENUE - The portion of a company's revenue that is expected to continue in the future. Unlike one-off sales, these revenues are predictable, stable and can be counted on to occur at regular intervals going forward with a relatively high degree of certainty. In SaaS they are referred to the annual or monthly subscriptions

SAAS - Software-as-a-service uses cloud computing to provide users with access to a program via the internet





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